

Connecting with Membership Leads District Membership Chairs Education Session Zones 25B & 29 Institute – Houston, Texas September 9, 2021

Stacy Brevard, District Membership Chair 5890 Dian Edwards, Rotary Coordinator



YOUR SESSION FACILITATORS





STACY BREVARD DISTRICT MEMBERSHIP CHAIR, D5890 **DIAN EDWARDS** ROTARY COORDINATOR

CONNECTING WITH MEMBERSHIP LEADS



September 2021

MEMBERSHIP LEADS

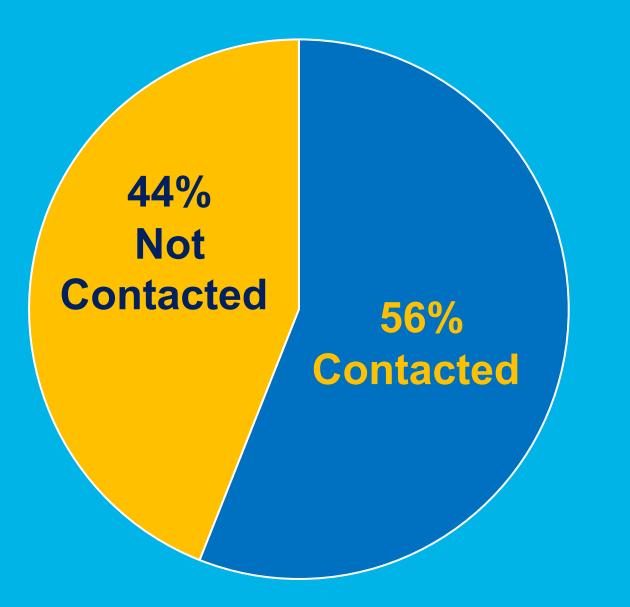
Prospective Members

Relocating/ Rejoining Members Member Referrals Club-Added Candidates Membership leads can help you increase membership in your club or district. It's one way Rotary connects clubs with people who want to create positive change.

EXPAND OUR REACH

Rotary's Action Plan: Priority 2

- Grow Rotary membership to 1.3 million by:
 - Increasing and diversifying participant base by starting new and innovative clubs and participant engagement channels.



Contact Rates

2020-2021 Annual Report

44% Not Contacted



HOME EXCHANGE IDEAS TAKE ACTION LEARNING & REFERENCE MANAGE

Club & District Administration	>	Club Administration						
Community Marketplace	>	District Administration	Club & Member Data					
Brand Center	>	Contributions						
Products & Services	>	Reports	Update Member Data Report membership changes within 30 days, no later than 1 January or 1 July, to ensure your club					
Travel & Expenses		Rotary Club Central	invoice reflects the latest information. Record new member sponsors. Add, edit, or remove members Add, edit, remove club officers Record a new member sponsor					

🛱 Update Club Data

Provide club contact information and choose club management providers.

THE ROTARY FOUNDATION NEWS & MEDIA MEMBER CENTER

Update meeting details | Update mailing address and contact information | Designate a club management vendor

🛱 Manage Membership Leads

Review your online memoership leads for prospective, referred, and relocating or returning members. Then assign and track your candidates through the membership process – from inquiry to induction.

View or manage leads About the membership leads program

Manage Membership Leads

Candidates for District 5890

CANDIDATES

+ Add Lead

ilter 🚞	Any		Status Any	Assigned of Any	:lub	FILTER RESET
Candidate			:	Current Status	Assigned District/Club 🌲	1
Connie De	Any Referral	ıbe	r Club reviewed inquiry	District contacted candidate		View Candidate Details
	Prospective mer		r District reviewed inquiry Staff reviewed inquiry	District contacted candidate		<u>View Candidate Details</u>
	Relocating or returning ghamember		r Club contacted candidate	Club reviewed inquiry	Baytown	View Candidate Details
Alma Scholt	tisek	Prospective membe	r District contacted candidate	 Club reviewed inquiry 	Brazos River, Fulshear	View Candidate Details
Emanuel Dr	rakes	Prospective membe	r 5-Jul-2021	District contacted candidate		View Candidate Details

Manage Membership Leads

Candidates for District 5890

CANDIDATES

Assigned club Prospect type Status Filter 🚞 FILTER RESET Any -Any -Any -Prospect Type Submission Date **Current Status** Assigned District/Club 👙 Candidate ٥ <u>*</u> * ٥ Prospective member 19-Jul-2021 View Candidate Details Connie Devine District contacted candidate Prospective member View Candidate Details HELI VORA 18-Jul-2021 District contacted candidate Joe Dougharty Prospective member 14-Jul-2021 Club reviewed inquiry View Candidate Details Baytown Prospective member Club reviewed inquiry Brazos River, Fulshear View Candidate Details Alma Scholtisek 12-Jul-2021 Emanuel Drakes Prospective member 5-Jul-2021 District contacted View Candidate Details candidate Jimmie West View Candidate Details Prospective member 1-Jul-2021 Club reviewed inquiry Angleton

+ Add Lead

Connie Devine

Profession: IT

Age range: 60-69

Gender: Female

Lead Type: Prospective member

Status: District contacted candidate

CANDIDATE INSIGHTS

How they heard about Rotary:

More Details:

Notes:

Interest in joining Rotary: I want to help build a strong community. Help people, know more people, give back.

They had additional comments:

Candidate Journey

Candidate Progress Type *

- Select -

CONTACT PREFERENCES

Preferred Method of Contact: Phone

CANDIDATE LOCATION INFORMATION

Meeting Preferences: Online

Daytime Location: Houston, TX, United States

Evening Location: Houston, TX, United States

Candidate Journey

Candidate Progress Type *				
- Select -	Notes			
	Include any n	otes about this activity		
District added candidate			1	
District reviewed inquiry	250 characters	remaining		
District contacted candic	SUBMIT	Cancel		
District assigned candida officer				
120103000000000000000000000000000000000	Journey Hist	ory		
District assigned candida	Date	Status	District/Club	Feedback
	20-Jul-2021	District contacted candidate		Stacy emailed Ms. Devine on 7/20 re: where in Hosuton.
	20-Jul-2021	District reviewed inquiry		

19-Jul-2021 Auto assigned to district



You have a new membership candidate

Dear Mrs. Stacy Brevard,

Good news! Your district has a new candidate for membership:

Susan Gutierrez

Primary Club meeting preference: Tomball, TX, United States, Wednesday, Midday

Online Meeting Preference: Yes

Lead Type: Prospective member

Referred by: No information available.

How did they hear about Rotary:

- Through a personal connection (friend or family)
- No information available.
- No information available.

Why do they want to get involved: I like being part of the communities

Step 1 – What to do now?

 Assess lead to see if location is stated

CONTACT PREFERENCES

Mobile: 832-691-0388

Email: Connie_devine@hotmail.com

Preferred Method of Contact: Phone

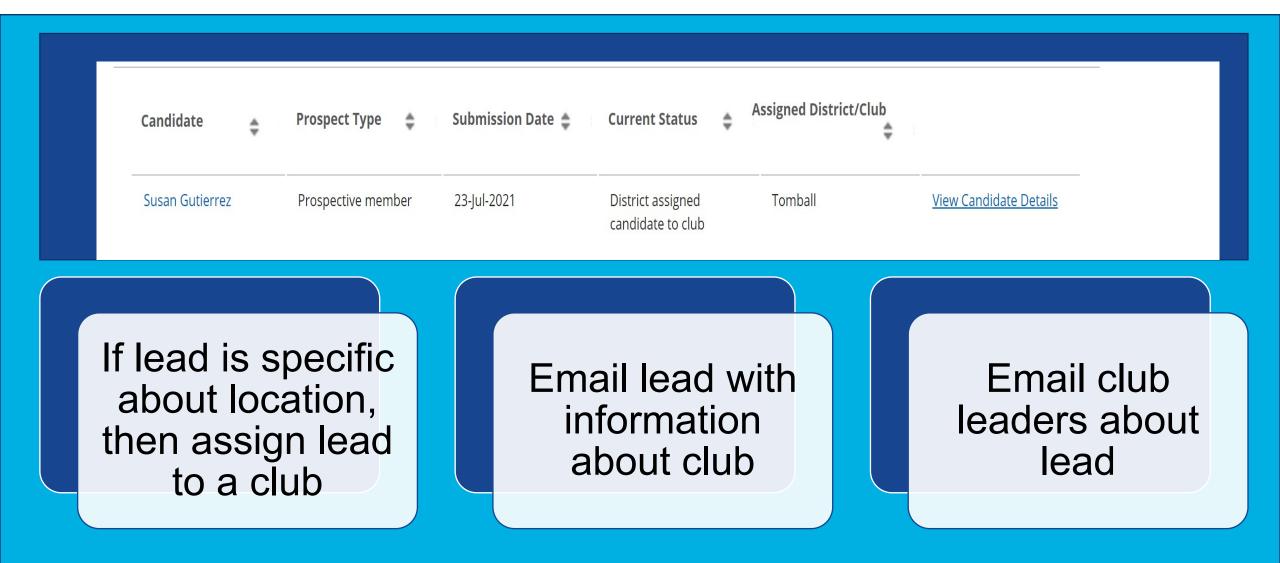
CANDIDATE LOCATION INFORMATION

Meeting Preferences: Online

Daytime Location: Houston, TX, United States

Evening Location: Houston, TX, United States

Step 2 – Assigning the lead



What to do with the lead now?

Journey History

Date	Status	District/Club	Feedback
20-Jul-2021	District contacted candidate		Stacy emailed Ms. Devine on 7/20 re: where in Hosuton.
20-Jul-2021	District reviewed inquiry		
19-Jul-2021	Auto assigned to district		

- If lead is not specific with location.
- State on RI lead platform that you have contacted lead
- Email lead

Step 3... Follow up

• Follow up with lead.

• Follow up with club leaders.

 Reconcile club membership database on RI with lead spreadsheet to see if lead was admitted to club.

WHAT TO DO WITH OLD LEADS...

 Respond to all inquiries, even old ones.

2. Assign leads to clubs you know will respond.

EXAMPLES **OF EMAILS TO LEADS** AND CLUB LEADERS



INITIAL OUTREACH (IF CANDIDATE ONLY PROVIDES "HOUSTON" FOR LOCATION IN THEIR SUBMISSION)

Dear Mr. Mouse,

Thank you for your interest in joining a Rotary club! I am the District Membership Chair for the Houston area and would love to connect you with a club that matches your interests. Since there are 63 clubs in and around Houston, could you let me know which area of the city you live and/or work in? Also, are there certain aspects of Rotary (service, professional and leadership development, fellowship, etc) that you're most interested in?

Due to COVID-19, many clubs are currently meeting virtually. Not to worry though, clubs are finding ways to make their meetings, projects, and socials fun and engaging even though they're online!

Once I hear back from you about your preferences, we'll connect you with one or more clubs that match your interests.

I look forward to working with you to find the right Rotary experience! If you have any questions, please don't hesitate to reach out.

Thanks, and have a great day!

Stacy Brevard

2ND OUTREACH (UPON RESPONSE FROM CANDIDATE ABOUT HOUSTON LOCATION AND INTERESTS)

Dear Mr. Mouse,

Thank you for getting back to me! Based on your location and interests, I think the Rotary Club of Cypress Fairbanks could be a great fit for you. I've shared your information with the club leaders, and they should be reaching out to you soon. In the meantime, I've included the club's website and meeting information below for you to review.

Rotary Club of Cypress Fairbanks (Meets Mondays at 12pm Central, via Zoom and in person)

Please let me know if you have any questions. I look forward to welcoming you into the Rotary family!

Stacy Brevard

INITIAL OUTREACH (UPON RESPONSE FROM CANDIDATE ABOUT LOCATION AND INTERESTS)

Dear Mr. Mouse,

Thank you for your interest in joining a Rotary club! I am the District Membership Chair for the Houston area and would love to connect you with a club that matches your interests. Based on the information you provided in your submission, I think the Rotary Club of Cypress Fairbanks could be an excellent fit for you. Below is the club's website, Facebook page, and meeting time for you to review. Rotary Club of Cypress Fairbanks (hyperlinked); Rotary Club of Cypress Fairbanks Facebook Page (hyperlinked) Club meets on Mondays at 12:00 pm Central via zoom and in person If you have any questions, please don't hesitate to reach out. I look forward to welcoming you into the family of Rotary! Thanks, and have a great day. **Stacy Brevard**

OUTREACH TO CLUB LEADERS: (WHEN CANDIDATE IS SPECIFIC ABOUT LOCATION AND YOU'VE ASSIGNED THE LEAD TO THEIR CLUB)

Dear Club Officers and AG Minnie,

I hope you're all doing well! On ____(date)____, ___(lead's name)_____ expressed interest in joining a Rotary club in your area. Based on their inquiry, I have assigned them to your club in the Manage Membership Leads tool in My Rotary. You should have received a lead notification email from Rotary International, which includes a link to your club's Manage Membership Leads page. Please follow that link to review the candidate's information, establish a relationship, and welcome them to one of your club's meetings. Also, please remember to update the status of the candidate within the tool, accordingly, following the steps in this <u>how-to guide</u>. Even if the candidate is not the right fit for your club, you can indicate that in the tool and we'll find another club for them.

Please confirm that you've received this message and let me know if you have any questions. Thank you and have a great day!

Stacy Brevard

RESOURCES

How to Manage Membership Leads for club leaders

Online Membership Leads course (RI Learning Center)

https://rotary.org/membership

LEAD SPREADSHEET

Last Name	First Name		Phone #	RI #	Date Contacte d RI	Date District contacted	Club Referre d to	Did Club make Contact	Did Lead attend a meeti ng	Date	Notes
Toure		Aichata @ymail.c om	832721023 4	10777596	1.2.2020		D5890 in Action				SAB emailed Joe on 1.17.2020 re: this potential; c
Ndolo	William	wndolo @gmail. com	<mark>719310738</mark> <mark>6</mark>	<mark>8805379</mark>	<mark>1.4.2020</mark>		Pearland				SAB reached out via email and William emailed SAB on 7.25.2020 re: if we are still meeting!! Stacy emailed candidate on 3/14/2021 re District 5890 in Action Service Club.



SUMMARY

When clubs and districts check their membership leads on My Rotary frequently, follow up on their leads, and update leads' status, it helps our clubs grow by adding diverse and inspired members who have fresh ideas and energy. This increases our impact.

QUESTIONS?

Thank You !

TOGETHER WE SEE A WORLD WHERE PEOPLE UNITE AND TAKE ACTION TO CREATE LASTING CHANGE ACROSS THE GLOBE IN OUR COMMUNITIES AND IN OURSELVES

https://my.rotary.org/membership https://rotaryregion36.org

