# Route: Membership Maintenance and Club Tune-Up \*\*

Presented by Monique Hodges ARC, District 5870 and District 5910 August 3, 2019





#### Meet the ARC





Monique Hodges Serving District 5870 and 5910 Zone 25b and Part of 29

- Rotarian for 7.5 years
- Member: Austin Cosmopolitan Rotary Club (Austin, TX)
- District 5870 Membership Chair 2016-2019
- Club: Past President, Membership Chair, Secretary, Global Grants, Programs, FUNdraiser Committee
- Day Job: Customer Success at WP Engine
- Loves: Travel, Spurs, Hiking, Music



#### RETENTION

the ability to keep

Members

from <u>leaving</u> a

Club

**2**0





### Assess Your Rotary Club



- Engaged Members Stay Members
  - Does your club take a membership pulse throughout the year?
  - When was the last time you surveyed your members?
- If members are Engaged, your club will attract new members
- Involve New Members (committee, event)
  - Red Badge Program
  - New Member Orientation
- Recruiting New Members
  - Understand clubs need and have a target focus
    - Innovative, Female, Retirees, Community Leaders etc





# When was the last time you checked your oil?



Rotary Club Health Check - Identify your club's problem areas and make changes to help it stay relevant for members and the community.

- Club Experience
- Service and Socials
- Members
- Image
- Business and Operations



# You Know You Need an Oil Change When...



- Understanding why members leave is crucial to strengthening your club.
- <u>Is Your Club Healthy?</u> Rotary has online courses available in the Learning Center course to help clubs improve its member experience, service and social events, public image, and club operations.







- <u>Understanding Membership Reports: Getting Started</u> Learn how to use membership data to determine where to focus your membership efforts.
- Membership Assessment Tools Analyze your member profile to identify prospective members and diversify your membership.





### My Rotary Membership Resources

https://my.rotary.org/en/member-center





## Q & A

# Thank you!